1. Reviewed established business practices and improved processes to increase efficiencies and reduce expense without compromising customer service levels.
2. Managed annual freight budget of $[Amount].
3. Negotiated with [Number] different freight companies and received annual contracts resulting in cost savings of [Number]%.
4. Conducted research to address shipping errors and packaging mistakes.
5. Handled day-to-day shipping and receiving overseeing more than [Number] packages per day.
6. Assessed and targeted customer needs to forge and cultivate productive relationships and maintain top satisfaction levels.
7. Delivered substantial cost savings by securing discounts from third-party logistics services providers.
8. Managed over $[Number] in inventory and [Number] employees in [Number] square-foot warehouse for [Type] of company.
9. Led value-added customer service team that consistently over-delivered on customer expectations.
10. Built continuous improvement culture that attracted and retained high-performing employees while reducing costs.
11. Coordinated dispatching of [Number] drivers to accomplish daily delivery requirements.
12. Team leader for logistics and systems personnel and property accountability and reconciliation team, ensuring compliance with U.S. Army regulations and DoD directives.
13. Implemented [Type] strategies to improve processes, systems and behavior.
14. Directed logistics operations, including shipping and receiving of wide range of products daily.
15. Expedited resolutions of shipping errors and packaging mistakes.
16. Planned and supervised shipments from production to end-user and scheduled daily and weekly routes.
17. Managed monthly freight cost reporting processes.
18. Provided updates on critical shipments to corporate departments and customers.
19. Developed warehouse system that provided best cost with appropriate service levels to achieve organizational goals.
20. Formed strategic partnerships, established metrics and participated in complex negotiations.